

CASE STUDY

PROJECT SPECIFICATION

Goods Purchase and S&OP Cycle
Process Audit
(Slovakia)

INDUSTRY

Pharma

SCENARIO & GOAL

The request of local subsidiary of the client was to make a complex overview of goods purchase process, potentially including the S&OP process.

The goal was to secure fluent medicaments supply in case of Purchasing Manager absence - in fact this job was full-time covered by one individual only. The challenging points were the diversity in IT systems used over the group organisation and the local subsidiary, as well as different policies followed in process of group-driven corporate purchase and purchase from local suppliers.

PROJECT OUTCOMES

- The purchasing process completely audited and mapped
- Slight remapping and streamlining implemented where possible
- Entire purchase process visualised in flow diagrams per Purchasing/Products group, or Supplier, respectively
- The process also described in word in a complex and step-by-step structured Standard Operational Procedure document, allowing anybody to secure the medicaments supply anytime, no matter with or without having the Purchasing Manager in the office - just by following the SOP document
- Logistics staff trained accordingly
- Further opportunities to improve the S&OP Cycle identified, recommended and suggested